[Ticket Overview | Kansas | Documentation | Refresh | Previous | Next]

Ticket # 24063247

Copyright Infringement - Notice ID # 222103162783

IP Address, Src Port	72.209.139.19 : 54504 Residential
Cable MAC	DC:45:17:A1:14:46 *A D*
ICOMS ID	580000624304 A (Active) *A W*
Abuse Date (GMT)	2015-02-23 10:36:16
Abuse Type	COPY OTHER
System	Kansas
System Contact	cci-abusekansas@cox.com
Ticket Status	Open — not escalated
Node	WI254

1 of 1 Complaints Shown

Modem Status Query

|	
ICOMS Query	WHOIS Query
DHCP Query	Wi-Fi Query
CC Notes	CMTS Lookup
Netflow Data	Add to Netflow
Ping	Port Scan
Open Relay Check	Blacklist Check
MTA Logs	DNS Query

Correlated Tickets

There are 3 other tickets matching the IP address **72.209.139.19**

There are 30 other tickets matching the CM MAC address **DC:45:17:A1:14:46**

There are 50 other tickets matching the icoms id **580000624304**

There are 720 other tickets matching the node **WI254**

Other Ticket History For 580000624304 (dates are in Eastern time)

11192999	2012-07-31 10:01:55	cats@abuse.corp.cox.com	Sent Warning 'DMCA'	COPY OTHER
11274987	2012-08-13 09:08:29	cats@abuse.corp.cox.com	Sent Warning 'DMCA'	COPY OTHER
11508069	2012-09-18 12:38:10	cats@abuse.corp.cox.com	Sent Warning 'DMCA'	COPY OTHER
11913273	2012-11-18 09:04:30	cats@abuse.corp.cox.com	Sent Warning 'DMCA'	COPY OTHER
12078347	2012-12-12 20:16:22	cats@abuse.corp.cox.com	Sent Warning 'DMCA'	COPY OTHER
12763587	2013-04-04 13:28:23	andrea.dameri@cox.com	Sent Warning 'DMCA'	COPY OTHER
12794781	2013-04-07 17:47:42	luis.conklin@cox.com	Sent Warning 'DMCA'	COPY OTHER
12904843	2013-04-16 18:17:08	cats@abuse.corp.cox.com	Sent Warning 'DMCA'	COPY OTHER
13046413	2013-04-28 09:23:40	cats@abuse.corp.cox.com	Sent Warning 'Bandwidth Usage Notification A (DUL 1.2) (auto-only)'	*BANDWIDTH*
13442977	2013-05-24 19:22:05	cats@abuse.corp.cox.com	Sent Reply 'Hard Limit for Complaints'	COPY OTHER
13562789	2013-06-02 11:01:52	cats@abuse.corp.cox.com	Sent Warning 'Bandwidth Usage Notification A (DUL 1.2) (auto-only)'	*BANDWIDTH*
13976791	2013-06-30 09:30:53	cats@abuse.corp.cox.com	**Sent Warning 'Bandwidth Usage Notification B (DUL 1.2) (auto-only)'**	*BANDWIDTH*
14385657	2013-07-24 11:40:35	cats@abuse.corp.cox.com	Sent Warning 'DMCA'	COPY OTHER
14602393	2013-08-07 10:49:55	cats@abuse.corp.cox.com	Sent Warning 'Bandwidth Usage Notification B (DUL 1.2) (auto-only)'	*BANDWIDTH*
14651939	2013-08-09 18:44:12	cats@abuse.corp.cox.com	Sent Reply 'Hard Limit for Complaints'	COPY OTHER
15019343	2013-08-30 10:14:48	cats@abuse.corp.cox.com	Sent Warning 'Bandwidth Usage Notification B (DUL 1.2) (auto-only)'	*BANDWIDTH*
15119657	2013-09-04 20:50:28	cats@abuse.corp.cox.com	Sent Reply 'Hard Limit for Complaints'	COPY OTHER
15140771	2013-09-06 09:35:39	cats@abuse.corp.cox.com	Sent Reply 'Hard Limit for Complaints'	COPY OTHER
15216809	2013-09-10 10:41:06	cats@abuse.corp.cox.com	Sent Warning 'DMCA'	COPY OTHER
15910495	2013-10-24 09:17:14	cats@abuse.corp.cox.com	Sent Warning 'Bandwidth Usage Notification A (DUL 1.3) (auto-only)'	*BANDWIDTH*
16563933	2013-12-03 09:51:56	cats@abuse.corp.cox.com	Sent Warning 'Bandwidth Usage Notification A (DUL 1.3) (auto-only)'	*BANDWIDTH*
16945523	2013-12-26 09:54:16	cats@abuse.corp.cox.com	Sent Warning 'Bandwidth Usage Notification B (DUL 1.3) (auto-only)'	*BANDWIDTH*
17378619	2014-01-20 17:40:25	cats@abuse.corp.cox.com	Sent Warning 'DMCA'	COPY OTHER
17464009	2014-01-25 17:48:14	cats@abuse.corp.cox.com	Sent Reply 'Hard Limit for Complaints'	COPY OTHER
17603141	2014-02-02 09:44:19	cats@abuse.corp.cox.com	Sent Warning 'Bandwidth Usage Notification B (DUL 1.3) (auto-only)'	*BANDWIDTH*
18111825	2014-02-28 09:34:45	cats@abuse.corp.cox.com	Sent Warning 'Bandwidth Usage Notification B (DUL 1.3) (auto-only)'	*BANDWIDTH*
18193657	2014-03-04 10:29:55	cats@abuse.corp.cox.com	Sent Warning 'Bandwidth Usage Notification B (DUL 1.3) (auto-only)'	*BANDWIDTH*
18245553	2014-03-07 09:35:59	cats@abuse.corp.cox.com	Sent Warning 'Bandwidth Usage Notification B (DUL 1.3) (auto-only)'	*BANDWIDTH*
18509679	2014-03-21 09:38:54	cats@abuse.corp.cox.com	Sent Warning 'Bandwidth Usage Notification B (DUL 1.3) (auto-only)'	*BANDWIDTH*
18712347	2014-03-30 13:53:26	cats@abuse.corp.cox.com	**Sent Warning 'Bandwidth Usage Notification B (DUL 1.3) (auto-only)'**	*BANDWIDTH*
18946011	2014-04-10 09:57:19	cats@abuse.corp.cox.com	Sent Warning 'Bandwidth Usage Notification B (DUL 1.3) (auto-only)'	*BANDWIDTH*
19222363	2014-04-23 09:13:20	cats@abuse.corp.cox.com	Sent Reply 'Hard Limit for Complaints'	COPY OTHER
19230355	2014-04-23 09:55:11	cats@abuse.corp.cox.com	Sent Warning 'Bandwidth Usage Notification B (DUL 1.3) (auto-only)'	*BANDWIDTH*
19382293	2014-04-30 10:00:49	cats@abuse.corp.cox.com	Sent Warning 'Bandwidth Usage Notification B (DUL 1.3) (auto-only)'	*BANDWIDTH*
19481721	2014-05-04 22:24:26	cats@abuse.corp.cox.com	Sent Reply 'Hard Limit for Complaints'	COPY OTHER
19528453	2014-05-07 09:14:24	cats@abuse.corp.cox.com	Sent Warning 'DMCA'	COPY OTHER
19558881	2014-05-08 09:31:11	cats@abuse.corp.cox.com	Sent Reply 'Hard Limit for Complaints'	COPY OTHER
19656887	2014-05-12 10:30:23	cats@abuse.corp.cox.com	**Sent Warning 'Bandwidth Usage Notification B (DUL 1.3) (auto-only)'**	*BANDWIDTH*
20148671	2014-05-31 21:53:06	cats@abuse.corp.cox.com	Sent Reply 'Hard Limit for Complaints'	COPY OTHER
20395805	2014-06-10 15:05:20	cats@abuse.corp.cox.com	Sent Warning 'Bandwidth Usage Notification B (DUL 1.3) (auto-only)'	*BANDWIDTH*
20480095	2014-06-13 12:19:22	cats@abuse.corp.cox.com	Sent Reply 'Hard Limit for Complaints'	COPY OTHER
20876507	2014-06-29 10:10:59	cats@abuse.corp.cox.com	**Sent Warning 'Bandwidth Usage Notification B (DUL 1.3) (auto-only)'**	*BANDWIDTH*
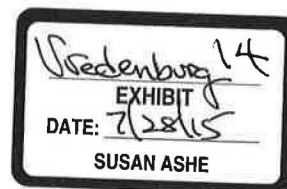
21060033	2014-07-06 16:11:30	cats@abuse.corp.cox.com	Sent Warning 'DMCA'	COPY OTHER
21147183	2014-07-10 09:29:44	cats@abuse.corp.cox.com	Sent Warning 'DMCA'	COPY OTHER
22213593	2014-08-29 09:56:20	cats@abuse.corp.cox.com	Sent Reply 'Hard Limit for Complaints'	COPY OTHER
22268877	2014-09-01 09:27:24	cats@abuse.corp.cox.com	Sent Reply 'Hard Limit for Complaints'	COPY OTHER
23315187	2014-12-15 23:25:14	cats@abuse.corp.cox.com	Sent Reply 'Hard Limit for Complaints'	COPY OTHER
23655947	2015-01-17 10:55:15	cats@abuse.corp.cox.com	Sent Warning 'DMCA'	COPY OTHER

Current Ticket History (dates are in Eastern time)

2015-02-23 11:26:42		cats@abuse.corp.cox.com		Ticket Created

Work Log (dates are in Eastern time)

*** Mon Feb 23 11:26:42 2015 - cats@abuse.corp.cox.com

Infringing files:

    Source: P2P
     Title: JUST DANCE
    Filename: SJ6E41 Just Dance Disney Party
    Filesize: 4324327424
     Type: Game

*** Mon Feb 23 11:26:43 2015 - cats@abuse.corp.cox.com

Valid digital signature found. Message was PGP signed Mon Feb 23 10:45:12 2015 EST by MarkMonitor Antipiracy <antipiracy@dtecnet.com> Key ID 1F80D21A

*** Mon Feb 23 11:26:43 2015 - cats@abuse.corp.cox.com

Unable to verify source of the message as trusted, despite having a valid signature. Please verify the source of the message before taking action. Note, this may indicate a new complainant and may need to be reviewed for format, etc.

New Log Text

Actions

Update Ticket	Clone Ticket	Forward Ticket	Warn Customer
	Bounce to Customer Care	Request Suspension	Suspend Customer
	Bounce to Postmaster	Request Termination	Terminate Customer
	Modem ID Request	Email a 3rd Party	

Follow-up to Customer

Virus/Trojan - Follow-up	Undeliverable Notifications	Other Follow-up to Customer
DMCA - Reply	DMCA - Sub Unaware	DMCA - Follow-up

Reply To Complainant

Need Message Headers	Need Firewall Logs	Other Reply to Complainant
Spam/Phish Educational	Not Us	Mass Reply to Complainants
Confirmed Phishing		

Complaint # 29852731   [Reply] [List Tickets (1)] | Search Sender] [Raw Text] [Abuse-O-Rize] [Top]

```
Return-Path: <antipiracy@dtecnet.com>
Received: from eastrmimpi112 ([68.230.240.52]) by eastrmfepi201.cox.net
         (InterMail vM.8.01.05.15 201-2260-151-145-20131218) with ESMTP
         id <20150223154528.UZEP23486.eastrmfepi201.cox.net@eastrmimpi112>
         for <abuse@cox.net>; Mon, 23 Feb 2015 10:45:28 -0500
Received: from outpost.dtecnet.com ([50.97.85.3])
    by eastrmimpi112 with cox
    id vr1S1p02704JvJA01r1TWp; Mon, 23 Feb 2015 10:45:28 -0500
Received: from US-Notice1-b.us-reportsite.dtecnet.com (unknown [10.41.130.245])
    by outpost.dtecnet.com (Postfix) with ESMTP id 75CE12C0691;
    Mon, 23 Feb 2015 09:45:25 -0600 (CST)
Date: Mon, 23 Feb 2015 15:45:12 +0000
From: "DtecNet ESA DMCA" <antipiracy@dtecnet.com>
Reply-To: "No-Reply@DtecNet.com" <no-reply@dtecnet.com>
To: abuse@cox.net
Subject: Copyright Infringement - Notice ID # 222103162793
```

[Part 0 (plain text)] [View]

-----BEGIN PGP SIGNED MESSAGE-----

Hash: SHA1

02-23-2015

Entertainment Software Association
575 7th Street, NW, Suite 300
Washington, DC 20004 USA

Attention: Intellectual Property Enforcement
Website: http://www.theesa.com/wp-content/uploads/2014/10/DMCA-FAQs.pdf
E-mail: dmca@theesa.com

DMCA Agent
Cox Communications
Cox Communications Inc.   1400 Lake Hearn Drive   Atlanta   GA   30313   US

Re: Copyright Infringement by Cox Communications Subscriber
       Using IP **72.209.139.19** on 2015-02-23T10:36:16.64Z (the "Subscriber")
       Reference Number 222103162783

Dear Cox Communications:

The Entertainment Software Association ("ESA") is the U.S. trade association that represents the
intellectual property interests of companies that publish interactive games for video game consoles,
personal computers, handheld devices, and the Internet (hereinafter collectively referred to as "ESA
members"). A list of ESA members can be found at http://www.theesa.com/about/members.asp. Under penalty
of perjury, we affirm that ESA is authorized to act on behalf of ESA members whose exclusive copyright
rights we believe to have been infringed as described below.

ESA is providing this notice pursuant to the Digital Millennium Copyright Act ("DMCA"), 17 U.S.C. section
512, to request that you take immediate action with respect to infringement of ESA member copyrighted works
by your Subscriber. Using the IP address on the date and time referenced in the subject line of this
notice, the Subscriber or someone using their account employed a peer-to-peer service or software to
distribute one or more infringing copies of ESA members' games, including the following title:

JUST DANCE

Courts in the United States have held consistently that the unauthorized distribution of copyrighted works
using peer-to-peer or similar services constitutes copyright infringement. E.g., MGM Studios, Inc. v.
Grokster, Ltd., 545 U.S. 913 (2005); BMG Music v. Gonzalez, 430 F.3d 888, 891 (7th Cir. 2005); Arista
Records LLC v. Lime Group LLC, 2010 U.S. Dist. LEXIS 46638, *49 (S.D.N.Y. May 11, 2010

This Subscriber should understand clearly that there are serious consequences for infringement. The
Copyright Act in the United States provides for statutory damages of up to $30,000 per work infringed, and
up to $150,000 per work for willful infringement. 17 U.S.C. section 504(c).

We ask that you work with us to protect the intellectual property rights of ESA members by:

1.   Providing the Subscriber with a copy of this notice of copyright infringement, and warning the
Subscriber that his or her conduct was unlawful and could be subject to civil or even criminal prosecution.
2.   Promptly taking steps to stop the Subscriber's infringing activity.
3.   Pursuant to 17 U.S.C. section 512(j)(1)(A), as appropriate, terminating the account of the Subscriber
if your records show that he or she is a repeat copyright infringer.

ESA has a good faith belief that the Subscriber's reproduction and/or distribution of these copyrighted
works as set forth herein is not authorized by the copyright owners, their agents, or the law. The
information in this notification is accurate. Neither ESA nor its members waive any claims or remedies, or
their right to engage in other enforcement activities, and all such claims, rights and remedies are
expressly reserved.

If your Subscriber has additional questions about this notice, we would encourage them to visit
http://www.theesa.com/wp-content/uploads/2014/10/DMCA-FAQs.pdf to learn how to delete the infringing
material and avoid receiving future notices.

Thank you for your prompt attention to this matter.

Sincerely,

Intellectual Property Enforcement
Entertainment Software Association
Website: http://www.theesa.com/wp-content/uploads/2014/10/DMCA-FAQs.pdf

List of infringing content
- -------------------------------

```
JUST DANCE

- --------------------------------
INFRINGEMENT DETAIL
- --------------------------------
Infringing Work : JUST DANCE
Filename : SJ6E41 Just Dance Disney Party
First found (UTC): 2015-02-23T10:35:52.00Z
Last found (UTC): 2015-02-23T10:36:16.64Z
Filesize  : 4324327424 bytes
IP Address: 72.209.139.19
IP Port: 54504
Network: BitTorrent
Protocol: BitTorrent


If you have some issues please reply to esa.antipiracy@dtecnet.com, reply to no-reply@dtecnet.com will be
ignored.

- ---Start ACNS XML
<?xml version="1.0" encoding="UTF-8"?>
<Infringement xsi:schemaLocation="http://www.acns.net/ACNS http://www.acns.net/v1.2/ACNS2v1_2.xsd"
xmlns="http://www.acns.net/ACNS" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">    <Case>
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        <Status>OPEN</Status>
        <Severity>Normal</Severity>
        <Ref_URL></Ref_URL>
    </Case>
    <Complainant>
        <Entity>ESA</Entity>
        <Contact>Intellectual Property Enforcement</Contact>
        <Address>Entertainment Software Association 575 7th Street, NW, Suite 300 Washington, DC 20004
USA</Address>
        <Phone></Phone>
        <Email>dmca@theesa.com</Email>
    </Complainant>
    <Service_Provider>
        <Entity>Cox Communications</Entity>
        <Contact>DMCA Agent</Contact>
        <Address>Cox Communications Inc.   1400 Lake Hearn Drive   Atlanta   GA   30313   US   </Address>
        <Phone></Phone>
        <Email>abuse@cox.net</Email>
    </Service_Provider>
    <Source>
        <TimeStamp>2015-02-23T10:36:16.64Z</TimeStamp>
        <IP_Address>72.209.139.19</IP_Address>
        <Port>54504</Port>
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        <Type>P2P</Type>
        <SubType BaseType="P2P" Protocol="BITTORRENT" />
        <Number_Files>1</Number_Files>
        <IsSource>false</IsSource>
    </Source>
    <Content>
        <Item>
            <TimeStamp>2015-02-23T10:36:16.64Z</TimeStamp>
            <AlsoSeen Start="2015-02-23T10:35:52.00Z" End="2015-02-23T10:36:16.64Z"></AlsoSeen>
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            <Artist></Artist>
            <FileName>SJ6E41 Just Dance Disney Party</FileName>
            <FileSize>4324327424</FileSize>
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        </Item>
    </Content>
<History></History>
<Notes></Notes><Type Retraction="false">DMCA</Type>
    <Detection>
        <Asset>
            <OriginalAssetName>JUST DANCE</OriginalAssetName>
        </Asset>
        <ContentMatched Audio="false" Video="false" Text="false" Human="false"/>
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        <MetadataMatched>false</MetadataMatched>
        <VerificationID>Manual and hash verification</VerificationID>
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```
    </Detection>
    <Verification>
        <VerificationLevel Type="DT">3</VerificationLevel>
    </Verification>
    <TextNotice><![CDATA[02-23-2015
```

Entertainment Software Association
575 7th Street, NW, Suite 300
Washington, DC 20004 USA

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ESA is providing this notice pursuant to the Digital Millennium Copyright Act ("DMCA"), 17 U.S.C. section 512, to request that you take immediate action with respect to infringement of ESA member copyrighted works by your Subscriber. Using the IP address on the date and time referenced in the subject line of this notice, the Subscriber or someone using their account employed a peer-to-peer service or software to distribute one or more infringing copies of ESA members' games, including the following title:

JUST DANCE

Courts in the United States have held consistently that the unauthorized distribution of copyrighted works using peer-to-peer or similar services constitutes copyright infringement. E.g., MGM Studios, Inc. v. Grokster, Ltd., 545 U.S. 913 (2005); BMG Music v. Gonzalez, 430 F.3d 888, 891 (7th Cir. 2005); Arista Records LLC v. Lime Group LLC, 2010 U.S. Dist. LEXIS 46638, *49 (S.D.N.Y. May 11, 2010

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We ask that you work with us to protect the intellectual property rights of ESA members by:

1.   Providing the Subscriber with a copy of this notice of copyright infringement, and warning the Subscriber that his or her conduct was unlawful and could be subject to civil or even criminal prosecution.
2.   Promptly taking steps to stop the Subscriber's infringing activity.
3.   Pursuant to 17 U.S.C. section 512(i)(1)(A), as appropriate, terminating the account of the Subscriber if your records show that he or she is a repeat copyright infringer.

ESA has a good faith belief that the Subscriber's reproduction and/or distribution of these copyrighted works as set forth herein is not authorized by the copyright owners, their agents, or the law. The information in this notification is accurate. Neither ESA nor its members waive any claims or remedies, or their right to engage in other enforcement activities, and all such claims, rights and remedies are expressly reserved.

If your Subscriber has additional questions about this notice, we would encourage them to visit http://www.theesa.com/wp-content/uploads/2014/10/DMCA-FAQs.pdf to learn how to delete the infringing material and avoid receiving future notices.

Thank you for your prompt attention to this matter.

Sincerely,

Intellectual Property Enforcement
Entertainment Software Association
Website: http://www.theesa.com/wp-content/uploads/2014/10/DMCA-FAQs.pdf

```
List of infringing content
- ------------------------------
 JUST DANCE

- ------------------------------
INFRINGEMENT DETAIL
- ------------------------------
Infringing Work : JUST DANCE
Filename : SJ6E41 Just Dance Disney Party
First found (UTC): 2015-02-23T10:35:52.00Z
Last found (UTC): 2015-02-23T10:36:16.64Z
Filesize  : 4324327424 bytes
IP Address: 72.209.139.19
IP Port: 54504
Network: BitTorrent
Protocol: BitTorrent

]]></TextNotice>
</Infringement>
- ---End ACNS XML
-----BEGIN PGP SIGNATURE-----
Version: GnuPG v1.4.10 (MingW32)
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Lm7KF9HEzzlW1xrO0ivutt4KUj4WJmePczMP3BAiekbVaPOErvVHzxFEE3FMOQJF
ZPBnFuX4CGfD/J0RHCpOFGCSrLH2+wu+D/3q1L629RQpFDGtrqCKbMQKdsqOmHmX
ISQl8wzzkDPJzckfdI7+EBuSfBlc23OHulgCgaBRq6I1DhNl3tKtlXCfSwAm+O3n
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=jmVn
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-----END PGP SIGNATURE-----
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